

GoSnow - Snow Sports Manager

Full Time or Seasonal Position

GoSnow is the largest international Snow Sports School in Niseko providing lessons in English to international visitors to Niseko. GoSnow is part of the Hokkaido Tourism Management (HTM KK) group. GoSnow will have over 200 instructors in winter 2016/17 and will operate with two base areas located in Grand Hirafu Resort.

The Snow Sports Manager is responsible for the delivery of lessons and on-snow services to customers across the school through the Children's, Adult, Private and Guiding/Workshops teams, supported by the Operations team.

The position reports to and works closely with the Snowsports School Director.

The following positions report to the Snow Sports Manager:

- Children's Lessons Manager
- Adult Lessons Manager
- Private Lessons Manager
- Powder Guiding / Workshops Manager
- Operations Supervisor

Skill requirements:

- Minimum Level 3 (ISIA recognised) Instructor qualification
- Trainer/Examiner Qualifications and experience delivering training programs
- Relevant membership of national training body
- Experience in a similar role
- Ability to develop and implement recruitment, induction and training programs.
- Ability to effectively lead and inspire a large team of snow sports professionals to deliver excellent and enjoyable lessons for customers.
- High level office and administrative skills
- Fluent written and spoken English
- Ability to implement and develop snowsports policies and procedures which promote a safe environment for our staff and customers.
- Ability to resolve conflicts for both our internal and external customers in a professional manner in line with our core values
- Ability to interpret historical data and current sales trends to schedule staff appropriately for lesson departments

Desirable

- Experience of working and living in Niseko or Japan
- Desire to live and work in Japan

Employment Status: Full Time or Seasonal (October to April yearly)
Starting Date: Flexible however not later than 1st October 2016
Salary: Negotiable
Location: Hirafu village - Niseko, Japan

To apply or request further information, please send your resume and cover letter to: careers@htmniseko.com or call Elliot Lawes on [+81 \(0\) 136 212557](tel:+810136212557)
All applications or enquiries are treated in the strictest confidence.