

Conditions of Registration

Level One Ski/Snowboard Certificate must be at least 16 years of age.

Level Two Candidates must be 17. Candidates must also have the stated pre-requisites (see course information at www.nzsia.org) If, on the first day of the course, the candidates skiing/riding ability is determined to be below the entry level required for participation, the candidate will be asked to leave the course and may be granted a part-refund. Candidates are strongly advised to seek confirmation of their ability at their local Snowsports School by requesting a lesson with an NZSIA certified instructor or examiner.

To participate in NZSIA courses, membership must be current. Non-current members must pay outstanding fees on registration. Non-members will be required to pay an additional \$85 associate fee on registration.

Registrations must be received at least **10** days prior to course start date. **Course numbers are limited** and registrations will be accepted online accompanied by **full payment. If a course is full** contact admin@nzsia.org to go on a waitlist.

NZSIA reserves the right to limit, cancel or postpone courses if circumstances warrant. Full refunds will be given in the event of a course cancellation.

Course withdrawal for New Zealand courses

Full refund (less 5% administration fee) will be given if notice of withdrawal is received in writing 10 days prior to the start of the course. Course fees will not be refunded for withdrawals within ten days of the course start date with the exception for injuries, where a medical certificate will be required. If you register and have an existing injury, you must make your decision at least ten days before the start of the course. All other refunds are at the discretion of the course manager.

Course withdrawal for overseas courses

Full refund (less 5% administration fee) will be given if notice of withdrawal is received in writing 30 days prior to the start of the course. Course fees will not be refunded for withdrawals within 30 days of the course start date including for injuries. Please purchase travel insurance to cover yourself in this situation. If you register and have an existing injury, you must make your decision at least 30 days before the start of the course. All other refunds are at the discretion of the course manager.

Members of other ISIA recognised associations may be accepted onto NZSIA courses. Details and photocopies (or other proof) of qualifications will be required with registrations.

Some participants at some resorts may be eligible to apply for discounted lift tickets during courses.

Costs include GST and video work.

Participants are responsible for their own transportation, accommodation, food, and equipment.

Privacy Policy In addition, we may at times use photos or videos taken during our courses for training, marketing or social media use. Please inform your course trainer if you do not want images of yourself used in this way.

Safety Policy NZSIA/SBINZ exams will require you to ski/ride on a variety of terrain and conditions and complete specific tasks on snow. If at any time you feel unsafe or at risk of injury you should tell your trainer that you wish to opt out of the particular task. Depending on the situation this may affect the results of your examination.

Course participants should be aware of and follow the snow responsibility code at all times

NZSIA Complaints policy

1. We will acknowledge a complaint within 5 working days of receipt of a complaint. All complaints must be sent in writing to the relevant Course Manager.
2. We will investigate a complaint and endeavour to send a final response within 4 weeks of receipt of a complaint. If we are unable to provide a final response within this time we will send an update.
3. We will endeavour to send a final response to within 8 weeks of receipt of a complaint. If we are unable to provide a final response within this time frame, we will write explaining why and advise when to expect a final response.
4. Course results are posted against the membership number on www.nzsia.org. If the NZSIA has not received any complaint from a participant after 3 months after the course conclusion then no correspondence will be entered into.

All course participants are important to us, and we believe you have the right to a fair, comprehensive and courteous service at all times.

NZSIA Waiver

1. The Candidate that has enrolled in a course organised by New Zealand Snowsports Instructors Alliance Inc (NZSIA), is subject to the rules and regulations determined by NZSIA.
2. The candidate acknowledges the inherent danger and risk of personal injury involved in the enrolment and involvement in the activities of NZSIA and accepts any risk as a result of this activity.
3. The candidate agrees not to sue and releases NZSIA from any liability arising out of personal injury where the personal injury is a result of an activity conducted as part of the usual activity of NZSIA. NZSIA assumes no responsibility for activities undertaken by the candidate without proper supervision and guidance.
4. The candidate agrees that in the event of a claim being made against NZSIA for personal injury, the claim is to be made to NZSIA by registered mail within 90 days of personal injury. Failure of the candidate to deliver this notice shall be considered a waiver of the candidate's right to commence a law suit.
5. The candidate acknowledges that the terms of this Acknowledgment, Consent, and release shall be binding upon the candidate, their heirs, executors, administrators and assigns, and shall be governed by the laws of New Zealand. The candidate agrees that any legal action shall be brought only in New Zealand, and that the terms of this document shall be admissible in evidence as a binding legal agreement between the candidate and NZSIA.