



Conditions of Registration

Level One Ski/Snowboard Certificate must be at least 16 years of age.

Level Two Candidates and above must be 17. If a foreign qualification is required to proceed with an NZSIA qualification, please email a copy of your foreign qualification to NZSIA admin@nzsia.org before you book an NZSIA course and any travel plans are finalised.

Standard for level one candidates:

- Standard for Level One Ski - making round parallel turns of various radii on most groomed terrain as well as on green and blue ungroomed terrain
- Standard for Level One Snowboard - able to ride blue runs in control.
- We recommend that if you are unsure how you compare to this standard you should take a one-hour private lesson at your local Snowsports school.
- Ask for an NZSIA Examiner for that one hour as this will ensure that you receive accurate assessment and advice.
- If you still have concerns, take some video footage showing your ability and email in to admin@nzsia.org
- Any Candidate that is skiing/riding well below the NZSIA standard to the extent that they cannot keep up with the group may be asked to withdraw by the Course manager.
- If asked to withdraw by the Course Manager the candidate may transfer to a later Level One.
- Refunds will not be given in this instance.

To participate in NZSIA courses, membership must be current. Non-current members must pay outstanding fees on registration. Contact admin@nzsia.org if your outstanding subs is more the \$255. Non-members will be required to pay an additional \$85 associate fee on registration.

Course numbers are limited and registrations will be accepted online accompanied by **full payment**. If a course is full contact admin@nzsia.org to be placed on a waitlist.

NZSIA reserves the right to limit, cancel or postpone courses if circumstances warrant. Full refunds will be given in the event of a course cancellation. If you are travelling for any of our courses, travel insurance should be purchased in case changes to travel plans need to be made due to a cancellation or postponement.

NZSIA reserves the right to use an alternative local ski resort in the event of an occurrence outside of our control (e.g. adverse weather or snow conditions) that would otherwise prevent the successful completion of the course.

Course withdrawal for New Zealand courses

Full refund will be given if notice of withdrawal is received in writing **10 days** prior to the start of the course. Course fees will not be refunded for withdrawals within ten days of the course start date with the exception for injuries where a medical certificate will be required. If you register and have an existing injury, a decision must be made at least ten days before the start of the course. All other refunds are at the discretion of the course manager.

Medical Certificate requirements

If you are presenting a medical certificate for an injury or illness that has occurred within the last 10 days before the course starts in order to get a refund/partial refund/transfer, please ensure:

- The medical certificate states very clearly exactly what the medical condition is – generic medical certificates will not be accepted
- The date of the initial injury/illness on the medical certificate must be within the last 10 days of the course
- The certificate must be sent to the course manager or NZSIA admin@nzsia.org within 24 hours of the condition being reported to NZSIA and withdrawal from the course
- If part of the course has been attended, the refund will be given based on the day rate and the days that the candidate was not able to attend
- If a candidate would like to transfer to another course once recovered rather than get a refund, any additional days required to join the full course will need to be paid for based on the day rate and days required

Course withdrawal for overseas courses

Full refund will be given if notice of withdrawal is received in writing **30 days** prior to the start of the course. Course fees will not be refunded for withdrawals within 30 days of the course start date **including** for injuries. Please purchase travel insurance to cover yourself in this situation if an injury occurs. If you register and have an existing injury, you must make your decision **at least 30 days** before the start of the course. All other refunds are at the discretion of the course manager.

Japan Level One Courses

NZSIA is restricted in its ability to take Japanese nationals on our level one courses in Japan. If you are a Japanese national and interested in taking a level one course, please contact admin@nzsia.org to get the link for a survey to check for potential eligibility before booking on any courses.

Members of other **ISIA** associations **MAY** be considered for acceptance onto NZSIA courses. Please email admin@nzsia.org with details and photocopies of qualifications **before** registering on a course. All foreign qualifications will be subject to the ski/snowboard committee's approval, and their decision will be final.

Some participants at some resorts may be eligible to apply for discounted lift tickets during courses. Contact admin@nzsia.org for further information on which resorts this applies to.

Participants are responsible for their own transportation, accommodation, food, and equipment. Costs include GST and video work.

[Privacy Policy](#) In addition, we may at times use photos or videos taken during our courses for training, marketing or social media use. Please inform your course trainer if you do not want images of yourself used in this way.

Safety Policy - NZSIA/SBINZ exams will require you to ski/ride on a variety of terrain and conditions and complete specific tasks on snow. If at any time you feel unsafe or at risk of injury you should tell your trainer that you wish to opt out of the particular task. Depending on the situation this may affect the results of your examination.

[Course participants should be aware of and follow the ACC snow safety code at all times](#)

Concussion Policy - Concussion has significant short-term impacts on an individual's cognitive ability and wellness. Repeat or significant concussions may have medium to long-term adverse effects on an individual's health. An individual suffering from concussion is a risk to themselves and others and should not be left by themselves to get down the mountain nor re-join a course until they have been medically cleared.

This policy applies to all members of NZSIA taking part in organised training programmes and events.

- All NZSIA candidates are expected to report for courses in a state that does not put them, their team mates or other people at risk of injury
- Any candidate that suffers a serious head knock should be assessed by a trained health professional to confirm or eliminate concussion
- Any candidate that has been diagnosed with a concussion must be withdrawn from training (on and off snow) until they have been medically cleared to return to training
- Medical clearance should only be granted by a trained professional that is not related to the patient

NZSIA Code of Conduct - sets out the guiding principles of the NZSIA to be applied in decision making and behaviours to ensure the NZSIA retains and advances its reputation in the Snowsports Industry. To find out more please follow this link: [here](#)

NZSIA Complaints policy

1. We will acknowledge a complaint within 5 working days of receipt of a complaint. All complaints must be sent in writing to the relevant Course Manager.
2. We will investigate a complaint and endeavour to send a final response within 4 weeks of receipt of a complaint. If we are unable to provide a final response within this time we will send an update.
3. We will endeavour to send a final response to within 8 weeks of receipt of a complaint. If we are unable to provide a final response within this time frame, we will write explaining why and advise when to expect a final response.

4. Course results are posted against the membership number on www.nzsia.org. If the NZSIA has not received any complaint from a participant after 3 months after the course conclusion then no correspondence will be entered into.

All course participants are important to us, and we believe you have the right to a fair, comprehensive and courteous service at all times.

NZSIA Waiver

1. The Candidate that has enrolled in a course organised by New Zealand Snowsports Instructors Alliance Inc (NZSIA), is subject to the rules and regulations determined by NZSIA.
2. The candidate acknowledges the inherent danger and risk of personal injury involved in the enrolment and involvement in the activities of NZSIA and accepts any risk as a result of this activity.
3. The candidate agrees not to sue and releases NZSIA from any liability arising out of personal injury where the personal injury is a result of an activity conducted as part of the usual activity of NZSIA. NZSIA assumes no responsibility for activities undertaken by the candidate without proper supervision and guidance.
4. The candidate agrees that in the event of a claim being made against NZSIA for personal injury, the claim is to be made to NZSIA by registered mail within 90 days of personal injury. Failure of the candidate to deliver this notice shall be considered a waiver of the candidate's right to commence a law suit.
5. The candidate acknowledges that the terms of this Acknowledgment, Consent, and release shall be binding upon the candidate, their heirs, executors, administrators and assigns, and shall be governed by the laws of New Zealand. The candidate agrees that any legal action shall be brought only in New Zealand, and that the terms of this document shall be admissible in evidence as a binding legal agreement between the candidate and NZSIA.